



Patiëntenvereniging
Nederland

PRIVACY POLICY OF ITP PATIENT ASSOCIATION NETHERLANDS

This privacy policy applies to all personal data processed by ITP Patient Association Netherlands (hereinafter: ITP-pv) of its members, sponsors, participants, or other interested parties.

If you become a member of ITP-pv or provide personal data to ITP-pv for another reason, you give explicit permission for the processing of your personal data in line with this privacy policy. We recommend you read the privacy policy.

1. Controller

The controller of the processing of the personal data is: ITP-pv, Ploegersweide 7, 3437 DV Nieuwegein, CoC 17156005

The member/sponsor management official can be reached at info@itp-pv.nl

2. Which data does ITP-pv process and for which purpose?

The following personal data are processed in the context of your membership or sponsorship:

2.1. First and last name, date of birth, sex

2.2. Address details, possible mailing address, telephone number(s), email address(es), bank account number(s)

2.3. Other personal characteristics that may be necessary for our organisation, such as the relationship with ITP.

2.4. We only record the name of potential guests. These will be linked to the member bringing the guest. ITP-pv processes the mentioned personal data for the following purposes:

- a) your name, address, telephone number, and email address will be used for:
 - i) Contact about the membership
 - ii) Sending invoices and the newsletter
 - iii) Terminating the membership
 - iv) Providing the information requested by you or handling the information obtained from you.
 - v) Sending invitations and information about services and activities of ITP-pv
 - vi) Possibly contact you in case of inaccuracies in the data
- b) Your name and bank account number will be used for direct debit orders if permission was given for the payment of the membership fees.
- c) Age, sex, and your relationship with ITP will be registered because we occasionally want to contact a special group by email. Examples are child contact days, surveys, and the like.

3. Retention periods

ITP-pv processes and keeps your personal data for the duration of your membership and up to one year after the termination thereof. The personal data will be subsequently anonymised and, if desired, removed. If payment arrears have occurred due to the termination of the membership, we will keep the data necessary for processing these data in the administrative system. The data related to ITP will be removed.

4. Security measures and processors

4.1. ITP-pv has taken appropriate technical and organisational measures to protect your personal data.

4.2. ITP-pv makes use of third-party services to process personal data, so-called processors. We have concluded a processor agreement with the processor.

5. Right to access, removal, and questions or complaints

5.1. You can contact the membership administration of ITP to submit a request to access, receive, change, or remove your personal data. ITP-pv will handle your request and inform you as soon as possible following its receipt, at the latest within 2 months.

5.2. You, as a member, can access and change your data in your account in the private section of the website for which you have been given a username and a password.

5.3. If you want to object to the (further) processing of your personal data as referred to in Article 2, you can also contact the membership administration.

5.4. If you have complaints about the manner in which ITP-pv processes your personal data or handles your requests, you can contact the secretary using the complaints form.

5.5. Any other questions or comments about this privacy policy can be directed to our membership administration at info@itp-pv.nl.

6. Amendments

This privacy policy can be amended. Amendments will be communicated through the website. We recommend regularly checking this privacy policy.

Date 24 May 2018